Nature of the customers

FOR

Apart-Maint

Version 1.0 approved

Prepared by:

***Sriram Arvind L: U101114FCS082 (S5)***

***Nikhil Nair: U101114FCS100 (S4)***

***Mrinal Pande: U101114FCS097 (S4)***

***Mehak Bhatia: U101114FCS193 (S4)***

***Nikhita Agarwal: U101114FCS101 (S4)***

<NIIT UNIVERSITY>

The purpose of the software is to create a digital environment where people living in same apartment/society/community can interact with each other and the authorities/management. This web/mobile application will provide a platform where the house owners can do home related task via computer. Inversely authorities can perform tasks like providing feedback and respond to complaints by the house owners. This web application also automatizes and digitize the function of a regular society procedures. This would also work as a virtual place where people can get updates and alerts on what is going around in the society, news about the society and upcoming events.

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| S.no | User Class | Description |
| 1. | Apartment Resident | The app is made for them to make their everyday functions including Complaint booking , neighbor lookup, news system, etc more efficient |
| 2. | Apartment Admin | This app will help them improve their maintenance and keep all their functions optimized and in one place |

The software has been designed majorly for Apartments. However, it can be generalized and extended to any residential area.